

# File a Complaint

Under Local Law 17 of 2011, fake clinics in New York City must tell you whether or not they have a licensed medical provider supervising all services on site. This disclosure must be included on all advertising and in conversation with clients in person and on the phone. Additionally, the law includes privacy protections for clients, so that a fake clinic cannot legally share people's personal information with anyone. Fake clinics in violation of the law are subject to fines by the Department of Consumer Affairs.

The enforcement of the law relies on reports of violations. Anyone can report a clinic in violation by calling 311 or through the DCA [here](#).

## Sample report:

The name of clinic, located at location of clinic is violating local law 17 of 2011. This clinic state violation (no signage, did not orally disclose, no disclosure on website). I witnessed this violation on date.